

Thank you for your interest in Hillside. We are a full service heating and air conditioning company that has been family owned and operated for almost 60 years. We proudly service all of New Castle and Cecil Counties, and parts of Delaware and Chester Counties. Our attitudes and commitments at Hillside strive to be those of customer satisfaction. We are people too and know how we like to be treated when we are the customers.

AIR CONDITIONING

Even though we do not offer an insurance plan for air conditioning units, we do have a staff of fully trained air conditioning technicians. We perform service and installations on most major brand name units. We offer a pre-season tune-up on your air conditioner that can help keep it running smoothly throughout the summer.



www.hillsideoil.com
facebook.com/hillsideoil

40 Brookhill Drive
Newark, DE 19702

DE or PA: 302-738-4144 MD: 410-398-2146
Fax: 302-738-5879

Your Full Service Fuel Oil, Heating, & Air Conditioning Company

- Home Heating Oil
- Diesel Fuels & Gasoline
- Kerosene
- Automatic or Call-in Service
- Monthly Budget Plans
- Prompt Pay Discounts
- Full Service Heating & Air Conditioning Sales, Service, Installation

“Personalized Service”

Family owned and operated for almost 60 years. Real people still answer our phones.

FULL SERVICE & INSTALLATIONS

We service and install many major brands of heating and cooling home comfort systems to accommodate most residences and budgets. This includes oil tanks, humidifiers, and water heaters.

Give us a call for a **FREE** estimate on replacement or new equipment. Let us help you meet your installation needs.

Please detach and remit this portion

Warm air system

Hot water system

Name

Address

Service Address (if different or rental)

Phone

Email

Signature/Date

**YOUR PLAN IS NOT IN EFFECT
UNTIL FURNACE HAS BEEN
INSPECTED & APPROVED**



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40 Brookhill Drive Newark, DE 19702

302-738-4144 or 410-398-2146 Fax: 302-738-5879

Prices quoted refer to most domestic burners

HEATER TUNE-UP

TIME & MATERIALS (No Insurance Plan)

Replace nozzle, one oil filter, and pump strainer
Clean, lubricate, and adjust burner
Inspect all controls and adjust if needed
Vacuum & clean boiler or furnace if needed
Inspect and clean combustion chamber
Vacuum smoke pipe and base of chimney
(Where needed and accessible)
Oil circulating pump or fan motor and bearings
Clean & adjust electrode & high-tension leads
Check pump
Examine belts, pulleys, and couplings

INSURANCE AGREEMENTS

FURNACE (Warm air systems) \$259.00

Repair or replacement of defective parts (as listed below) and labor on your oil furnace due to normal wear and tear for one year from date of acceptance. Parts not specifically listed are not covered. **Annual tune-up included** each contract year renewed. **It is the customers' responsibility to call and schedule annual tune-up to keep furnace in good operating condition.**

Electrodes	Shaft & bearings
Nozzle & pump strainer	Smoke pipe (Max 10')
Fan & limit control	Combustion chamber
High tension lead	Fuel oil pump
Oil burner motor	Fuel oil filter
Draft regulator	Primary relay (50%)
Transformer	Burner fan (50%)
1 Thermostat (Plain)	Blower motor (50%)
Drive Couplings	Blower belt (50%)

BOILER (Hot water heating systems) ... \$299.00

Repair or replacement of defective parts (as listed below) and labor on your boiler due to normal wear and tear for one year from date of acceptance. Parts not specifically listed are not covered. **Annual tune-up included** each contract year renewed. **It is the customers' responsibility to call and schedule annual tune-up to keep furnace in good operating condition.**

All parts covered in warm air system plus, feed & relief valve, aquastat, circulator motor, drive & bearing assembly.
(Residential only for hot water systems)

An extra \$20.00 is charged for each additional circulator.

Normal service hours are from 8am-5pm Monday thru Friday. Calls between 5-10pm and on weekends and Holidays will be NO HEAT or true emergency calls only. Calls after 10pm will be handled first thing the next day.

An extra \$20.00 is charged for each additional circulator.

Heating equipment and tank are subject to inspection and approval before acceptance of agreement. Any parts or repairs required to place equipment in acceptable condition are excluded from this insurance plan and will be charged separately at regular rates for time and material.

Parts used for both air conditioning and heating are covered at 50% of cost.

This insurance plan is invalidated if any payments are delinquent or if oil is purchased from another source. Mobile home furnaces must use Kerosene for plan to be in effect. No refund will be made if customer or Hillside Oil cancels insurance plan before termination date.

We will assume no responsibility for any furnace serviced by anyone other than our company or its associate representative. We will declare all guarantees void if furnace is serviced by out-side parties.

This agreement does NOT include plumbing, air in system, electrical wiring systems, domestic hot water storage tank or coil, expansion tanks, air filters, humidifiers, radiators, piping systems, circuit boards, oil lines, end cone, oil valves, gaskets, or duct work. Labor and material for those will be billed at our hourly time and material rates.

Insurance plans do not cover labor or material needed due to water damage, water in oil tank, or other abnormal conditions.

It is understood that service rendered by us will at all times be prompt and efficient, but we shall not be held responsible for delay or inability to perform service caused by or resulting from strikes, lockouts, fires, accidents, weather conditions, war, riot, lack of material, explosions, electrical failure, or any other cause beyond our control. In any case, we are NOT liable for any consequential damages or injury.

Service required due to emergency switch being off, improper setting of thermostat, dirty air filters, blown fuses, weak or dead batteries, tampering, abuse, unoccupied homes, NO or VERY LOW oil, will be charged at our regular rates. This also includes automatic customers with no oil due to delinquent balances. Hillside cannot be held responsible for the negligence of a customer. This insurance plan is for coverage of malfunctioning equipment that requires qualified repairs.

This service agreement shall be in effect from the date of acceptance for 1 year and shall continue thereafter from year to year unless terminated upon notice by either party.